

- 1.4 The Owner acknowledges that, pursuant to this appointment, the Manager will act as if the Manager was the landlord of the Property and to do all things on the Owner's behalf necessary to manage the Property effectively.
- 1.5 The Owner warrants that the information which the Owner supplies to the Manager in this agreement and the attached Schedule is correct.

2. Authority of Manager

- 2.1 The Owner authorises and instructs the Manager to do the following:
 - a. To advertise for tenants and after checking the background and credit worthiness of suitable applicants, select the most appropriate tenant for the Property on merit.
 - b. To let the Property to the most appropriate tenant and if that tenancy should come to an end for any reason to then re-let the Property.
 - c. To prepare and sign on the Owner's behalf a written tenancy agreement which shall include such terms and conditions as, in the opinion of the Manager, may be applicable to the tenancy and forward to the Owner a copy of such agreement at the end of the month in which the agreement was signed.
 - d. To rent the property on either a fixed term or periodic tenancy basis as, at the discretion of the Manager, best suits the circumstances of the tenancy. Should the Manager offer the Property on a fixed term basis then the period of that term shall not exceedmonths.
 - e. To conduct and record property inspections both at the commencement of each new tenancy and at regular intervals throughout each tenancy as specified in the attached schedule and forward to the Owner a copy of the report at the end of the month in which the inspection was carried out.
 - f. To collect a bond from the tenant and pay it to the Tenancy Services Division of the Department of Building and Housing and at the conclusion of the tenancy to sign the bond refund form and refund to the tenant such sum as the Manager deems fair and reasonable.
 - g. To collect rental payments from the tenants as and when they fall due for payment and to take whatever steps are required by the Manager to follow up and compel payments of any unpaid rent. All such rent moneys are to be held in the Manager's Trust Account.
 - h. To deduct from rent all proper charges, reimbursements and disbursements for moneys expended on behalf of the Owner including the costs of any repairs and maintenance.
 - i. To ensure compliance with the terms of the Tenancy Agreement and the provisions of the Residential Tenancies Act 1986 or any subsequent amendments to the Act, by taking whatever steps the Manager deems appropriate. In the name of the Owner to write letters to the tenant; arrange for the property to be cleaned and/or decontaminated; to serve 'Ten Day to Remedy notices upon the tenant; to file applications to the Tenancy Tribunal; to attend Tenancy Services mediations; to attend hearings of the Tenancy Tribunal and on behalf of the Owners to receive and act upon any Mediation or Tribunal orders.
 - j. To conduct a review of the fair market rent level applicable to the Property upon each change of tenancy or otherwise annually.
 - k. To negotiate with contractors and supervise all remedial or maintenance work at the Property whether that work is occasioned by the tenant or not.
 - l. To carry out such remedial work as may be contained in any 10 Day to Remedy Notice issued by the Tenant to the Manager during the term of this agreement.
 - m. To review (in consultation with the Owner) and if necessary adjust, from time to time, the management services charges payable under this Management Authority.
 - n. To advise the Owner's insurers and file any relevant insurance claim on behalf of the Owner in respect of any loss or damage to the Property.

3. Repairs

- 3.1 The Owner authorises the Manager to arrange and have carried out any repairs or maintenance to the Property, the costs of which shall be no more than \$350.00 in any one calendar month. The need for such repairs or maintenance shall be at the discretion of the Manager who shall have due regard for the integrity of the Property and the health, safety and welfare of the tenant. All repairs or maintenance costs in excess of \$350.00 must have the prior approval of the Owner. The Manager shall not however be required to obtain the Owner's consent where:
- a. The repairs are urgent and necessary;
 - b. The failure to complete the repairs might endanger the tenant or any occupant, or
 - c. The failure to complete the repairs might cause the premises to no longer comply with any code or laws applying to the premises;
 - d. The failure to complete the repairs may risk damage or exacerbate damage to the premises;
 - e. The Tenancy Tribunal issues a Work Order, and there is a limited time to comply with such Work Order.

4. Accounting and Statements

- 4.1 The Manager shall, on a monthly basis, account to the Owner for all rents received and for all payments made on the Owner's behalf and forward a statement of these accounts to the Owner within three working days of the close of the preceding month.
- 4.2 In the event that the disbursements shall be in excess of the rents that are collected by the Manager the Owner agrees to pay such excess promptly upon demand.
- 4.3 The Manager is instructed to direct credit from his Trust Account any applicable credit balance held on behalf of the Owner, to the Owner's bank account (as detailed in the Schedule) on the first working day following the close of the preceding month.

5. Warranty as to Ownership or Authority as Landlord

- 5.1 The Owner by signing this Agreement warrants that they are the Owner of the Property or has the full authority of all or any other Owner(s) to enter into this management agreement.

6. Resource Consents and Building Consents

- 6.1 The Owner warrants that the property has all relevant building and resource consents and complies with all council requirements as to the building including any town planning requirements, health and safety requirements and fencing of swimming pool requirements.

7. Insurance

- 7.1 The Owner warrants that they will fully insure the Property and any of the Owner chattels that are in or on the Property at the commencement of the tenancy and that they shall remain fully insured during the term of the management authority. The Owner undertakes to advise their insurance company in writing that the Property is to be let and that the Manager has been appointed to act as Property Manager.

8. On The Market For Sale

- 8.1 The Owner warrants that the rental premises is not on the market for sale and will not be on the market for a minimum of six months from the date of this agreement. If the property is on the market the Owner warrants that the Owner has served to the tenant(s) the required notice under s 47 of the Residential Tenancies Act 1986.

9. Manager's Responsibility and Restriction on Liability

- 9.1 The Manager shall have the duty to carry out the responsibilities and contractual obligations as set out in this agreement and shall carry out those duties and obligations to the standard of care of a reasonable property manager.
- 9.2 The Manager undertakes to use his best endeavours to ensure continuity of rental and maintenance of the Property.
- 9.3 It is a condition of this agreement that the Manager shall not be held liable for any loss arising:
- a. From any failure of the Manager to let the Property
 - b. From any default by the tenant in the payment of rent or any other charges
 - c. From any damage to the Property whether caused by the tenant or otherwise
 - d. From any action by the tenant which may be in breach of their Tenancy Agreement.
 - e. From any injury to persons or damage to the Property which may be caused by either a condition of the Property or a hazard in or about the Property, whether such condition or hazard existed before or after the date of this agreement.
 - f. From the non completion of adequate repair or maintenance work to be undertaken by the Owner (the Owner having been made aware of the necessity for such work by either the Manager or the Tenant).

10. Property Furnished

- 10.1 If the Property is to be let furnished, the Owner agrees to prepare a complete chattels list and deliver it to the Manager before the Property is let.

11. Grounds and Pool Maintenance

- 11.1 The Manager shall ensure that any grounds or pool are maintained to a reasonable standard at all times.

12. Landlord Protection Insurance

- 12.1 The Owner hereby instructs the Manager **to arrange/ not to arrange (delete one)** Landlord Protection Cover during the term of this management authority (approximately \$310.00 pa).

13. Enforcement of Tribunal Orders

- 13.1 The Owner agrees that the Manager shall not be liable to enforce any order of the Tenancy Tribunal using the District Court civil enforcement system.

14. Indemnity Provisions.

- 14.1 The Owner indemnifies and keeps the Manager (and any contractors employed by the Manager) protected from all costs, claims, demands, suits, legal proceedings, or loss howsoever arising in the proper management of the Property and to reimburse the Manager upon demand for any expenses incurred in the management of the premises.
- 14.2 If in the Manager's sole discretion it may be necessary or proper to reserve or withhold Owners funds to meet obligations which are or may become due (including the Manager's compensation) then the Manager may do so.

15. Assignment

- 15.1 If the Manager intends to assign to another Manager the Manager's interest in this agreement, the Manager shall deliver to the Owner at the Owner's address for service a notice in writing naming the intended assignee and the date on which the assignment will be made. The Owner may then, by notice expiring on the date of settlement of the assignment or such later date as the Owner shall elect, terminate this agreement.

16. Termination of this Agreement

16.1 This agreement may be terminated as follows:

- a. By the Owner giving one month’s notice in writing (including email to an email address) delivered to the Manager’s ‘address for service’ referred to in this agreement or to any address commonly and usually used for correspondence;
- b. By the Manager delivering to the Owner at the Owners ‘address for service’ notice in writing (including email to an email address) of any time period being not less than 14 days and not longer than one month;
- c. If the Manager reasonably believes that there is a clear and present risk of harm to the tenant, in continuing to live in the rented premises and that risk cannot be immediately abated or removed, then the Manager reserves the right to terminate this agreement forthwith by any means of communication available to them.
- d. The Manager, at the Managers sole discretion, may terminate this agreement forthwith where the Owner:
 - (i) Instructs the tenants to pay the rent otherwise than to the Manager
 - (ii) Places the Property on the market for sale without first advising the Manager
 - (iii) Gives the Manager instructions that conflict with the Managers proposed remedy to a tenant’s 10 Day to Remedy Notice pursuant to Clause 2(1) (l.) of this agreement.
 - (iv) Is in dispute with the Manager and such dispute cannot be satisfactorily resolved.

Signature of Owner (s)

Dated

Signature of Property Manager

Dated

The Owner(s) hereby acknowledge that they have read and understood this management authority and that they have been supplied with a signed copy.

The Manager hereby accepts this appointment to act as Property Manager pursuant to the terms and conditions as contained in this agreement.

RENT REQUIRED \$.....per week.

Do you wish Home Rental Services to use its discretion in setting the rent level?

..... YES NO

BOND REQUIRED Weeks Rent . (Maximum Bond Allowed under the RTA is Four Weeks Rent)

Do you wish Home Rental Services to use its discretion in setting the Bond required?

..... YES NO

MAXIMUM NUMBER OF OCCUPANTS FOR THE PROPERTY Occupiers

Do you wish Home Rental Services to use its discretion in setting the number of occupants for the Property?

..... YES NO

OWNERS BANKING DETAILS

BANK.....
BRANCH.....
ACCOUNT NUMBER.....
ACCOUNT NAME.....

Rents collected will be paid out to the Owner by Direct Credit on the first working day of each month.

OWNERS INSURANCE COMPANY

.....
.....
Phone.....
Policy Numbers.....

OWNERS SOLICITOR

.....
Phone.....

RATES Do you wish Home Rental Services to pay the rates for the Property from rental income?

..... YES NO

(NB If Yes – then you will need to instruct Gisborne District Council to forward rates demands to our office)

INSURANCE Do you wish Home Rental Services to pay the insurance premiums for the Property from rental income?

..... YES NO

(NB. If yes – then you will need to instruct your insurance company to forward the premium tax invoices to our office)

PETS Are you happy for tenants to keep cats at the Property? YES NO

Are you happy for tenants to keep a dog at the Property? YES NO

Do you wish Home Rental Services to use its discretion as to whether cats or dogs may be kept at the Property?
..... YES NO

SMOKING

It is the policy of Home Rental Services to discourage smoking within all its managed rental homes. However, in order not to prejudice the prompt letting of the premises to otherwise ideal tenants, we will sign up tenants who undertake in writing not to smoke within the dwelling. If you have strong views on this issue please outline them in the section 'Special Instructions'.

PREFERRED TRADESMEN

Home Rental Services retain the services of a variety of top quality trades people to carry out any work that may become necessary from time to time on your property during the term of our management. Should you wish to specify your own particular trades person then we ask that in the section 'Special Instructions' you supply Home Rental Services with the following information. The name and trade of the tradesman, their business and/or home address, their telephone numbers including after hours number, cell phone, fax and email address. Only qualified trades people should be nominated.

(NB Home Rental Services reserves the right to use tradespersons of its own choosing should your nominated tradesperson be unavailable or cannot complete the required work within a reasonable time period)

LAWNS AND GARDENS

Do you want the tenant to look after the lawns and gardens? YES NO

If 'NO' – please nominate the contractor who will be doing this work

Please note that it is normal practice for the Landlord to pay for this contractor, the extra cost usually being reflected in an increased rent level to the tenant

POOLS AND SPAS

Do you want the tenant to look after the pool or spa? YES NO

If 'NO' – please nominate the contractor who will be doing this work

Please note that it is normal practice for the Landlord to pay for this contractor, the extra cost usually being reflected in an increased rent level to the tenant.

SPECIAL INSTRUCTIONS

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Are there any issues concerning the Property of which we should be made aware in our capacity as Agent for the Owner or as Landlord of the Premises?
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Please note – we will not accept instructions that may be in breach of the Human Rights Act, the Privacy Act or any other legislation currently in force in New Zealand

SCHEDULE OF FEES

Home Rental Services offers the choice of two property management schemes, a 'Standard' scheme and a 'Comprehensive' scheme.

Owners should choose which scheme suits their needs and delete the other.

STANDARD SCHEME

MANAGEMENT COMMISSION -7.5% of gross rent collected		Plus GST
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INSPECTION FEE.	\$75.00 per inspection	Plus GST
<small>The Manager will automatically carry out a chargeable inspection of the Property at the beginning of each new tenancy and annually thereafter. In addition we strongly recommend that 'regular' inspections be carried out during the year. Please note that we do not charge for or write a report for a 'Final' inspection which is carried out with the tenant at the termination of a tenancy for bond refund purposes.</small>		
Please nominate the number of additional regular inspections you require per annum.	<hr/>	<input style="width: 50px; height: 30px;" type="text"/>
ADVERTISING FEE	\$25.00 per advert published	Plus GST
NEW TENANT FEE	\$100.00 on each new Tenancy Agreement	Plus GST
TRANSACTION FEE	\$5.00 on each transaction (payment)	Plus GST
MEDIATION ATTENDANCE FEE	\$25.00 on attendance at each Mediation meeting	Plus GST
TRIBUNAL ATTENDANCE FEE	\$40.00 on attendance at each Tribunal hearing	Plus GST
VIDEO RECORDING FEE	\$25.00 on each new tenancy	Plus GST
<small>We will forward a DVD copy of the video to the Owner upon written request and at an additional charge of \$25.00 plus GST</small>		
INVENTORY PREPARATION FEE	\$25.00	Plus GST
<small>(This is a once only fee that applies to fully or partly furnished premises where the Manager is asked to prepare the chattels inventory)</small>		
RECOVERY OF EXEMPLARY DAMAGES	50% of the Sum Recovered	

COMPREHENSIVE SCHEME

MANAGEMENT COMMISSION	- 10.00 % on gross rent collected	Plus GST
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INSPECTIONS		
<small>Under this scheme the Manager will automatically carry out three regular inspections per year at no charge to the Owner. Should the Owner wish us to carry out more than three inspections then a \$75.00 (Plus GST) charge will apply for each additional inspection. Please note that we do not charge for or write a report for a 'Final' inspection which is carried out with the tenant at the termination of a tenancy for bond refund purposes.</small>		
Please nominate the number of additional inspections you wish us to complete	<hr/>	<input style="width: 50px; height: 30px;" type="text"/>
ADVERTISING FEE	No Charge	
NEW TENANT FEE	\$100.00 on each new Tenancy Agreement	Plus GST
TRANSACTION FEE	No Charge	
MEDIATION ATTENDANCE FEE	No Charge	
TRIBUNAL ATTENDANCE FEE	No Charge	
INVENTORY PREPARATION FEE	No Charge	
VIDEO RECORDING FEE	No Charge	
<small>Under this scheme Home Rental Services will automatically video record the Property at the beginning of each new tenancy. We will forward a DVD copy of the video recording to the Owner upon written request and at an additional charge of \$25.00 plus GST</small>		
RECOVERY OF EXEMPLARY DAMAGES	50% of the Sum Recovered	